

## SOFTWARE LICENSE AGREEMENT

**BETWEEN:** Adequation-DotNetNuke (<http://www.adequation-dotnetnuke.com>)

subdivision of :

Adequation Informatique (<http://www.adequation-informatique.com>)

1658 Bourbonnière

Montreal, Quebec, Canada

H1W 3N4

(NEQ: 2261657623)

(hereinafter referred to as the "Owner")

**AND:** You

(hereinafter referred to as the "Licensee")

(the Owner and the Licensee are hereinafter collectively referred to as the "Parties")

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### PREAMBLE

WHEREAS the Owner designs and develops various software, including the software contemplated in this Agreement;

WHEREAS the Licensee wishes to use the said software;

WHEREAS the Owner has agreed to grant a user license to the Licensee in accordance with the terms and conditions set forth hereinbelow;

WHEREAS the Parties are duly authorized and have the capacity to enter into and perform this Agreement;

### NOW THEREFORE, THE PARTIES AGREE AS FOLLOWS:

#### 1.00 PREAMBLE

The preamble hereto shall form an integral part hereof.

#### 2.00 OBJECT

##### 2.01 Grant of License

Provided the Licensee abides by each and every one of the provisions of this Agreement, the Owner shall grant to the Licensee, personally, a non-exclusive and non-transferable license giving it the right to do the following:

- a) use the software and related documentation (hereinafter collectively referred to as the "Software Product") which use shall be effected solely for purposes of the Licensee's business (OR: solely for the Licensee's needs);
- b) restrict use of the Software Product in accordance with the terms and conditions set forth for the granted license type as defined in the Specifications
- c) make copies of the Software Product, provided that:
  - all references to the Owner's Intellectual Property Rights, Titles and Interests are fully reproduced on the said copy.
  - the copy fully complies with all clauses in this Agreement and those in the Specifications

### 3.00 SPECIFIC PROVISIONS

#### 3.01 Obligations of the Owner

The Owner undertakes as follows in favour of the Licensee:

- a) it shall supply a copy of the Software Product to the Licensee's in accordance with the Specifications
- b) provide support for the Software Product in accordance with the Specifications
- c) provide all other services contemplated in this Agreement or in the Specifications;

#### 3.02 Obligations of the Licensee

The Licensee undertakes as follows in favour of the Owner:

- a) it shall use the Software Product in accordance with the Owner's instructions;
- b) it shall inform the Owner forthwith of any defect or problem affecting the Software Product and it shall actively participate in identifying and seeking a solution to the problem;
- c) it shall comply with the policies and procedures issued from time to time by the Owner with respect to the Software Product and its use;
- d) the Licensee shall ensure that its employees, suppliers, associates and subcontractors, if any, fully comply with the provisions of this Agreement, in particular those relating to intellectual property and confidentiality;
- e) the Licensee shall be solely responsible for the content of the computer equipment and any damage resulting from the use thereof;
- f) the Licensee shall be solely responsible for the use of the computer equipment and any damage resulting from the absence of use thereof;
- g) the Licensee shall take up the defence of the Owner if the latter is impleaded in, or made a party to, any legal proceedings instituted by a third party and alleging a fault on the part of the Owner resulting from the use of the computer equipment or the information contained therein, and the Licensee shall indemnify the Owner and hold it harmless from and against the principal amount and interest of any monetary order which is issued, as well as from and against all judicial and extrajudicial costs incurred by the Owner as a result thereof;
- h) the Licensee shall pay the royalties to the Owner, the whole in accordance with the terms and conditions of payment set forth in the Specifications; and

### 3.03 Intellectual Property

#### 3.03.01 Definitions

For purposes of this Agreement:

- **"Source Code"**: shall include, without limitation:
  - a) all source codes for the executable programs of a software product;
  - b) all source codes for the modules forming part of the executable program of a software product;
  - c) all definition files associated with the source code;
  - d) all scripts used to compile the executable program; and
  - e) all scripts used to install the executable program.
  
- **"Intellectual Property Right, Title and Interest"** shall include, without limitation, any intellectual property right, title and interest, including any derivative right, moral right and personal right, in and to the following:
  - a) any work, invention, trademark, industrial design, integrated circuit topography, confidential information or trade secret, as the case may be;
  - b) any certificate which registers, grants or acknowledges ownership or interests in any of the intellectual rights in question; and
  - c) any request for the registration, granting or acknowledgement of ownership or interests in any of the intellectual property rights in question.

### **3.03.02 General Principle**

Unless there is an express provision to the contrary in this Agreement, all ownership rights as well as all Intellectual Property Rights, Titles and Interests in and to the Software Product, including, without limitation, all such rights in and to the following:

- a) the source code and object code for the Software Product;
  - b) all copies of the Software Product, whether or not made by the Owner;
  - c) all revised or updated versions of the Software Product;
  - d) all new, expanded or improved versions of the Software Product;
  - e) all error corrections, bug corrections, program patches and updates relating to the Software Product;
  - f) all documentation regarding the software and its operation, regardless of the form or medium for such documentation; and
  - g) all trademarks used in connection with the Software Product,
- are and shall remain the exclusive property of the Owner and, if applicable, of third party Owners having granted a license to the Owner for any portion of the Software Product.

The only rights conferred upon the Licensee pursuant to this Agreement shall be license rights.

Nothing shall have the effect of granting or transferring, or be interpreted as granting or transferring to anyone whomsoever any Intellectual Property Right, Title or Interest in or to the Software Product, other than in accordance with the provisions of this Agreement. Notwithstanding the use of the terms "purchase" or "sale" or other similar terms in this Agreement in connection with the Software Product, the said Software Product is not, in any manner whatsoever, being purchased or sold, and the said terms have been used solely for convenience and in order to reflect current business language.

### **3.03.03 Respect of Third Party Intellectual Property (By the Owner)**

The content of the Software Product shall be entirely original and shall not infringe any third party Intellectual Property Right, Title or Interest. If all or part of the content have been designed, in whole or in part, by a third party, or if a third party has an Intellectual Property Right, Title or Interest in and to such content, the Owner shall obtain the appropriate rights allowing it, among others, to use the said content (or part thereof) and to assign the right to use and modify same to the Licensee, if applicable. If the Owner fails to abide by all or part of any of the obligations set forth hereinabove, it shall do the following:

- a) it shall replace the content used unlawfully with completely original content or with content with respect whereto the Owner has an Intellectual Property Right, Title or Interest, which content shall have the same functions as the unlawful content, the whole forthwith and at the Owner's expense.

### **3.03.04 Specific Undertakings of the Licensee**

The Licensee undertakes as follows in favour of the Owner:

- a) it shall not, directly or indirectly, contest, usurp or infringe any of the Intellectual Property Rights, Titles and Interests of the Owner or third party Owners, nor shall it participate in or facilitate the commission of such acts;
- b) it shall not copy or reproduce all or part of the Software Product in any manner whatsoever, nor shall it allow such copying or reproduction, unless it has obtained the Owner's prior written consent, the whole subject to all rights to make backup or archival copies as conferred pursuant to this Agreement;
- c) it shall not reverse engineer, decompile, disassemble, decode or decrypt all or part of the Software Product, nor shall it otherwise access its source code, and it shall not participate in, or promote the commission of any such act, unless it has obtained the Owner's prior written consent, the whole except as permitted by any legislation allowing such actions

- notwithstanding the restrictions set forth herein;
- d) it shall not design or allow the design of similar or derivative software products, nor shall it use the Software Product's specifications in order to design or allow the design of similar or derivative software products;
  - e) it shall not modify or alter the Software Product, correct errors in the Software Product, or develop or adapt the Software Product, unless it has obtained the Owner's prior written consent;
  - f) it shall not disable any characteristic or control function of the Software Product;
  - g) as regards any part of the Software Product which was designed by a third party Owner, it shall not use such part separately from the Software Product as a whole;
  - h) it shall not sell, market, distribute, license or sub-license the Software Product or all or part of its Intellectual Property Rights, Titles and Interests in or to the Software Product, it shall not give a right to use same or give, assign or otherwise transfer same, except in accordance with the provisions of this Agreement;
  - i) it shall not lease, lend or publish the Software Product, give access thereto or otherwise make same available to anyone whomsoever, except in accordance with the provisions of this Agreement;
  - j) it shall not remove, modify, alter, hide or conceal the references to the Intellectual Property Rights, Titles and Interests of the Owner or third party Owners, as same appear on or in the Software Product or its packaging;
  - k) it shall not modify or alter the Software Product's packaging;
  - l) it shall not place any trademarks on the Software Product or its packaging, other than the trademarks of the Owner or third party Owners;
  - m) it shall not use, register or file an application for the registration of any trademark which causes confusion or is likely to cause confusion with any trademark belonging to the Owner or third party Owners, nor shall it participate in, or facilitate the commission of such acts;
  - n) it shall respect all Intellectual Property Rights, Titles and Interests belonging to the Owner, third party Owners and all other third parties;
  - o) it shall comply with all applicable laws, regulations, treaties and restrictions, in particular those relating to the export of certain software products;
  - p) it shall comply with all of the Owner's requirements and policies regarding the protection of the Intellectual Property Rights, Titles and Interests of the Owner or third party Owners in and to the Software Product and the trademarks, as well as in and to any confidential information or materials;
  - q) it shall notify the Owner forthwith of any real or threatened infringement of any Intellectual Property Right, Title or Interest belonging to the Owner or to third party Owners of which the Licensee is aware.

### **3.03.05 Consequences of Failing to Comply with Undertakings**

Subject to all the Owner's other rights and recourses, the Owner shall be entitled to terminate this Agreement, without notice or demand, in any of the following cases:

- a) if the Licensee does not comply with all or part of its undertakings as set forth hereinabove; or
- b) if the Licensee does something or fails to do something such that the consequences of such commission or omission adversely affect or are likely to adversely affect the Intellectual Property Rights, Titles and Interests of the Owner, third party Owners or other third parties.

### **3.04 Useful Information**

The Licensee acknowledges that the Owner has provided it with all useful information regarding:

- a) the Software Product and its use; and
- b) the Services the Owner has undertaken to provide, if any.

### **3.05 Relationship Between the Parties**

Given that the Parties are independent contractors, this Agreement shall be binding upon them only for the purposes set forth herein. Consequently, the provisions of this Agreement shall not, under any circumstances, be interpreted as creating any association or partnership between the Parties or as conferring any mandate from one Party to the other. Moreover, neither Party may bind the other in any manner whatsoever or in favour of anyone whomsoever, except in accordance with the provisions of this Agreement.

### **3.06 Subcontracting**

Unless there is a provision to the contrary in this Agreement and provided the Owner has obtained the Licensee's prior consent, the Owner may employ any third party in order to perform this Agreement. Nonetheless, its performance shall remain under the Owner's supervision and responsibility.

### **3.07 Representations and Warranties of the Owner**

The Owner represents and warrants as follows in favour of the Licensee:

- a) it has the capacity to bind itself pursuant to this Agreement, which capacity is not limited in any manner whatsoever by any undertaking whatsoever in favour of a third party;
- b) it is the sole owner, with good and valid title, of all the Intellectual Property Rights, Titles and Interests in and to the Software Product and the trademarks used in connection therewith, the whole subject to any Intellectual Property Right, Title or Interest belonging to third party Owners;
- c) its Intellectual Property Rights, Titles and Interests are not been contested, in whole or in part, by anyone whomsoever at the time of signing of this Agreement;
- d) it is the only one responsible for the validity of its Intellectual Property Rights, Titles and Interests;
- e) it is the only one responsible for the design, development, operation and performance of the Software Product;
- f) the Software Product shall operate properly and in accordance with the Specifications, subject to any minor corrections which may be required from time to time;
- g) the Software Product shall execute the functions set forth in the documentation and perform in accordance therewith;
- h) the Software Product shall comply with all applicable laws, regulations, treaties and restrictions, in particular those relating to the export of certain software products;
- i) the Software Product does not form part of the public domain;
- j) neither the Software Product nor any of its components shall infringe any third party Intellectual Property Right, Title or Interest;
- k) the Software Product does not allow anyone to damage or have unauthorized access to software products, data or computer or telecommunications equipment.

### **3.08 Technical Support Provided by the Owner**

During the period set forth in the Specifications, the Owner shall provide technical support with respect to the Software Product, at no cost to the Licensee. In particular, but without limiting the generality of the foregoing, the Owner shall, within a reasonable deadline, correct any problem or defect affecting the following:

- the Software Product, or its proper operation;
- the proper operation of the operating system, other software, or hardware or software peripherals, when such problem or defect is due to the Software Product.

Upon request from the Owner, the Licensee must be able to reproduce the problem or defect affecting the Software Product or resulting from its use. In order to correct any such problem or defect, the Owner may do the following:

- a) provide instructions allowing the Software Product to operate properly in a manner different from that set forth in the documentation; or
- b) provide error corrections, bug corrections, program patches and other updates to be

installed on the Software Product.

If, notwithstanding the foregoing, the problem or defect in question cannot be corrected, the Owner shall refund to the Licensee all amounts paid by it pursuant to this Agreement with respect to the Software Product, and the Licensee shall return the Software Product to the Owner. In such a case, this Agreement shall terminate in accordance with the provisions applicable under such circumstances.

### **3.09 Software Product Replacement Warranty**

Provided the Software Product has been used in accordance with the Owner's instructions and generally recognized industry rules, the Owner warrants that it shall replace any defective Software Product or any defective medium containing the Software Product, which replacement shall be effected at the Owner's expense and within a reasonable period.

However, the Owner shall not be obliged to replace any Software Product or medium which is defective pursuant to any accident, abuse, modification or improper use of any such Software Product or medium.

### **3.10 Revised or Updated Version of the Software Product**

The Owner shall notify the Licensee of all revised or updated versions of the Software Product and shall provide same to the Licensee as a replacement for any prior version which the Licensee may be using, the whole in accordance with the Specifications.

### **3.11 New, Expanded or Improved Version of the Software Product**

The Owner shall notify the Licensee of all new, expanded or improved versions of the Software Product and shall provide same to the Licensee as a replacement for any prior version which the Licensee may be using, the whole in accordance with the Specifications.

### **3.12 Limitation of Warranty**

Unless otherwise provided for in this Agreement, the Software Product shall be provided "AS IS", without any express or implied warranty of any kind or scope whatsoever. Consequently, the Owner shall not provide the Licensee with any express or implied warranty with respect to the following:

- the uninterrupted or error-free operation of the Software Product;
- the adequacy of the functions and capacity of the Software Product as regards the Licensee's expectations and needs;
- the Licensee's computer equipment, or the computer equipment's operation or hardware or software components; or
- the consequences which result or may result from the use of the Software Product, whether such consequences are actual or threatened, financial or not, or positive or not.

THE WARRANTIES SET FORTH IN THIS AGREEMENT ARE THE ONLY WARRANTIES PROVIDED WITH RESPECT TO THE OBJECT OF THIS AGREEMENT, AND THEY CONSTITUTE A LIMITED WARRANTY. THE LICENSEE EXPRESSLY WAIVES ALL OTHER EXPRESS OR LEGAL WARRANTIES, INCLUDING, WITHOUT LIMITATION, ALL LEGAL WARRANTIES REGARDING LATENT DEFECTS, EVICTION, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAIN JURISDICTIONS PROHIBIT THE EXCLUSION OR LIMITATION OF LEGAL WARRANTIES, AND IT IS POSSIBLE THAT ONE OR MORE OF THE AFOREMENTIONED EXCLUSIONS OR LIMITATIONS WILL NOT APPLY. IT IS ALSO POSSIBLE THAT THE LICENSEE MAY HAVE OTHER WARRANTY RIGHTS, WHICH RIGHTS MAY VARY FROM ONE PLACE TO ANOTHER. UNDER NO CIRCUMSTANCES WILL THE VALUE OF THE WARRANTY EXCEED THE VALUE OF THE PRODUCT SOLD TO THE LICENSEE AND PAID FOR BY IT. THE LICENSEE EXPRESSLY WAIVES THE RIGHT TO MAKE ANY WARRANTY CLAIM EXCEEDING THE SAID LIMIT.

### **3.13 Limitation of Liability**

Except in the event of gross negligence on the part of the Owner, the Owner shall not be liable towards the Licensee for any fault or any direct or indirect damage resulting therefrom, and the Licensee shall indemnify the Owner and hold it harmless from and against all claims, including all claims under a warranty, in any of the following cases:

- modifications made to the Software Product by a person other than the Owner or a person reporting to the Owner;
- hardware or software modifications or additions made to the computer equipment which affect the proper operation of the Software Product;
- the introduction of a computer virus into the computer equipment which affects the proper operation of the Software Product;
- the loss of business opportunities or income relating to the operation or failure to operate of the Software Product or its components.

UNLESS OTHERWISE PROVIDED FOR IN THIS AGREEMENT, UNDER NO CIRCUMSTANCES WILL THE OWNER (INCLUDING, IF APPLICABLE, ITS SUBSIDIARIES AND PARENT COMPANY, AND ITS SHAREHOLDERS, DIRECTORS, OFFICERS, EXECUTIVES, EMPLOYEES, ASSOCIATES AND OWNERS) BE HELD LIABLE TOWARDS THE LICENSEE OR ANY THIRD PARTY FOR ANY INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOSS OF PROFITS OR OTHER ECONOMIC LOSS (RESULTING FROM A CONTRACTUAL OR EXTRA-CONTRACTUAL FAULT OR FROM NEGLIGENCE), EVEN IF THE OWNER HAS BEEN NOTIFIED OF THE POSSIBILITY OF SUCH DAMAGES. CERTAIN JURISDICTIONS PROHIBIT THE EXCLUSION OR LIMITATION OF LIABILITY FOR INDIRECT OR CONSEQUENTIAL DAMAGES, AND IT IS POSSIBLE THAT ONE OR MORE OF THE AFOREMENTIONED EXCLUSIONS OR LIMITATIONS WILL NOT APPLY. IT IS ALSO POSSIBLE THAT THE LICENSEE MAY HAVE OTHER RIGHTS, WHICH RIGHTS MAY VARY FROM ONE PLACE TO ANOTHER. UNDER NO CIRCUMSTANCES WILL THE OWNER'S TOTAL LIABILITY TOWARDS THE LICENSEE EXCEED THE VALUE OF THE SERVICES RENDERED TO THE LICENSEE AND PAID FOR BY IT. THE LICENSEE EXPRESSLY RELEASES THE OWNER FROM ANY LIABILITY EXCEEDING THE SAID LIMIT.

## **4.00 GENERAL PROVISIONS**

Unless otherwise stated in this Agreement, the following provisions shall apply.

### **4.01 "Force Majeure"**

Neither party shall be considered to be in default pursuant to this Agreement if the fulfillment of all or part of its obligations is delayed or prevented due to "force majeure". "Force majeure" is an external unforeseeable and irresistible event, making it absolutely impossible to fulfill an obligation.

### **4.02 Severability**

If all or part of any section, paragraph or provision of this Agreement is held invalid or unenforceable, it shall not have any effect whatsoever on any other section, paragraph or provision of this Agreement, nor on the remainder of the said section, paragraph or provision, unless otherwise expressly provided for in this Agreement.

### **4.03 Headings**

The headings in this Agreement have been inserted solely for ease of reference and shall not

modify, in any manner whatsoever, the meaning or scope of the provisions hereof.

#### **4.04 Schedules**

The Schedules to this Agreement shall be deemed to form an integral part.

#### **4.05 No Waiver**

Under no circumstances shall the failure, negligence or tardiness of a Party as regards the exercise of a right or a recourse provided for in this Agreement be considered to be a waiver of such right or recourse.

#### **4.06 Cumulative Rights**

All rights set forth in this Agreement shall be cumulative and not alternative. The waiver of a right shall not be interpreted as the waiver of any other right.

#### **4.07 Entire Agreement**

This Agreement constitutes the entire understanding between the Parties. Declarations, representations, promises or conditions other than those set forth in this Agreement shall not be construed in any way so as to contradict, modify or affect the provisions of this Agreement.

#### **4.8 Number and Gender**

Where appropriate, the singular number set forth in this Agreement shall be interpreted as the plural number, and the gender shall be interpreted as masculine, feminine or neuter, as the context dictates.

#### **4.9 No Right to Transfer**

Neither of the Parties may, in any manner whatsoever, assign, transfer or convey its rights in this Agreement to any third party, without the prior written consent of the other Party.

#### **4.10 Calculating Time Periods**

In calculating any time periods under this Agreement:

- a) the first day of the period shall not be taken into account, but the last one shall;
- b) the non-judicial days, i.e. Saturdays, Sundays and public holidays, shall be taken into account; and
- c) whenever the last day is a non-judicial day, the period shall be extended to the next judicial day.

#### **4.11 Currency**

The currency used for purposes of this Agreement shall be United State Dollards.

#### **4.12 Governing Law**

This Agreement shall be construed and enforced in accordance with the laws in force in the province of Quebec, Canada.

#### **4.13 Election of Domicile**

The Parties agree to elect domicile in the judicial district of Quebec province in Canada for the hearing of any claim arising with respect to the interpretation, application, performance, term, validity or effects of this Agreement.

#### **4.14 Language (*Province of Quebec only*)**

The Parties hereto have agreed that this Agreement as well as all other documents relating thereto be drawn up only in English. Les parties ont convenu que ce contrat de même que tous les documents s'y rattachant soient rédigés en anglais seulement.

## **5.00 EFFECTIVE DATE**

This Agreement shall become effective as of April 2<sup>nd</sup>, 2008 .

## **6.00 TERM**

The term of this Agreement shall be indefinite.

## **7.00 TERMINATION**

### **7.01 Grounds**

This Agreement shall terminate in any of the following circumstances:

- a) upon the written consent of the Parties;
- b) if a Party fails to fulfill any of its obligations hereunder and does not remedy the default within a period of thirty (30) days following receipt by the said defaulting Party of a formal notice asking it to remedy the default or within such shorter delay as is provided for in this Agreement; or
- c) if either Party becomes bankrupt or insolvent, or ceases to carry on business.

### **7.02 Effects**

If this Agreement is terminated:

- a) any license conferred upon the Licensee pursuant to this Agreement shall terminate immediately; and
- b) any amount which is still owed to the Owner shall become payable immediately.

Nonetheless, termination of this Agreement shall not affect the rights or obligations of the Parties with respect to confidentiality, intellectual property, limitation of warranty or limitation of liability, which rights and obligations shall survive the termination of this Agreement.

### **7.03 Obligations of the Licensee**

If this Agreement is terminated for any reason whatsoever, the Licensee shall do as follows:

- a) it shall stop using the Software Product;
- b) it shall remove the Software Product from every computer where it is installed;
- c) it shall delete the Software Product reproduced by it on any fixed or removable computer medium;
- d) it shall not keep any partial or complete copies of the Software Product;
- e) it shall not keep any copies of any confidential information;
- f) no later than thirty (30) days after the termination of this Agreement, it shall give written confirmation to the Owner to the effect that it has fulfilled all its obligations pursuant to this article.

The Owner reserves all its rights and recourses against the Licensee, including the right to seek an injunction and/or damages, if the Licensee refuses or fails to fulfill any of the obligations set forth in this Article within the stipulated deadline.

## **8.00 ACKNOWLEDGEMENT BY THE LICENSEE**

The Licensee is granted the right to extract the Software Product only if he agrees to this Agreement. The Software Product is packaged to inform the Licensee that he must agree to this Agreement before being granted the right to extract the Software Product. Failure to agree with this Agreement will not grant the right to extract and install the Software Product.

## SCHEDULE Specifications

### SPECIFICATIONS (Software License Agreement)

#### 1) Description of the Software

- Name of the Software Product: Adequation DotNetNuke XModIDE
- Software Product version: 1.x
- Software Product Language: English
- Nature of the Software Product: Integrated Development environment for XMod (<http://www.dhnndev.com>)

#### 2) Delivery

- Electronic download through SnowCovered ([www.snowcovered.com](http://www.snowcovered.com))

#### 2) License types

##### 2.1) Definitions

**User:** Anyone using the software that doesn't fit into the Developer category.

**Developer:** Anyone installing the software for a portal and anyone using the software to design and develop a website for a customer.

##### 2.2) SingleUse license:

The software can be installed in 1 DotNetNuke portal and can be used by any number of developers and users on the target portal. You will need to purchase 1 additional SingleUse license for each additional portal in which you want to use the software.

##### 2.3) Developer license:

The software can be used by 1 developer and any number of users for any number of DotNetNuke portals. You will need to purchase 1 developer license for each developer using the software.

##### 2.4) Enterprise license:

The software can be used for any number of DotNetNuke portals by any number of users and any number of developers working as part of the licensed enterprise. This license mode cannot be used to provide the module as part of a hosted DNN plan.

#### 3) Technical Support

- Support forums: <http://www.adequation-dotnetnuke.com/Support/Forums.aspx>
- Direct email: [support@adequation-dotnetnuke.com](mailto:support@adequation-dotnetnuke.com)

#### 4) Upgrade policy

- Bug fix or minor update: Free upgrade
- Major version: Discounted upgrade